**Sample 1: MS Word Analytics team Wiki (created the front and back end coding on this site along with creating and reorganizing several sites).**

**Current OCV wiki home page – https://aka.ms/ocvwiki**

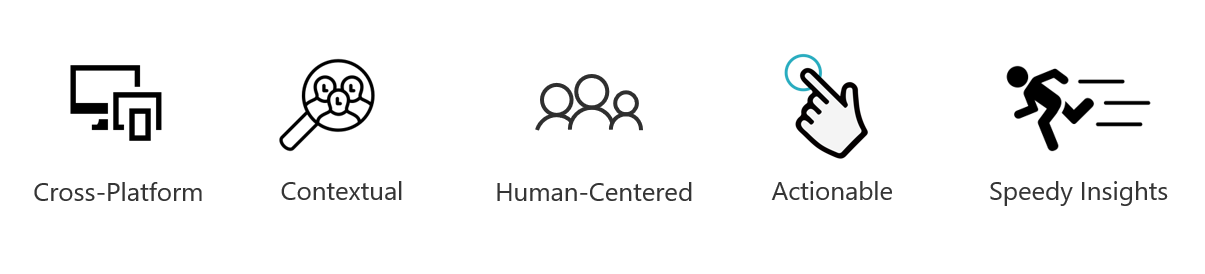
**New full URL – https://www.owiki.ms/wiki/ocv/ocv\_home**

Welcome to the OCV wiki!

One Customer Voice (OCV) is a modern feedback platform **that empowers** customers and engineers to **design and** improve products together.

What we offer

OCV provides a powerful way to collect and consume feedback, and close the loop with customers through our innovative talkback and relief features.



Getting started and getting around

|  |  |
| --- | --- |
| **New to OCV?** | Getting Started with OCV  Key Concepts and Workflows  Privacy Training  Talkback Training |
| **Collecting Feedback** - I**n-app** | Feedback SDK​  Floodgate SDK  Petrol API  Coherent design patterns (coming soon) |
| **Collection Feedback - External Sources** | Ingestion Sources |
| **Consuming Feedback** - **OCV Website**  **Trending Forums** | Search Query Syntax​  Setting up Email Alerts  Diagnostics  GDPR Compliance  Action Board  Emerging Issues  Telemetry Integration  Customer Talkback  FAQs |
| **Machine Learning** | Classification Backfill schedule  Machine Learning News |
| **Troubleshooting**  Data quality/unexpected issues on website  Issue accessing the website  Updating Area name or other details | Submit bug on OCV website  Auth issues wiki  **Send email** to ocvhelp |
| **Accessing OCV Data and Reporting** | Reporting  Kusto  Cosmos  Load data into Excel (or PowerBI) using the API​ API for accessing OCV data from Elasticsearch backend  API for issue creation and linking |
| **Join the OCV Community**  Quarterly Newsletter  Latest OCV updates for power users  Latest client-side Diagnostics **feature** updates  **OCV on Stack Overflow** | Ocvnews DG (ocvnews)  Ocvchampions DG (ocvchamps)  DIG Diagnostics v-team DG (oinsdiagvteam)  **Use the [OCV] tag** - - https://stackoverflow.microsoft.com/questions/tagged/ocv |
| **Sign up for Office Hours** | Office Hours How-to Page |

**See Also**

Telemetry Home

.end

REV A: 8.3.2023

Author Janelle Leonard

# Sample 2: Created for Watertectonics

# EAGLE EYE II QUICK START GUIDE

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Log in

All accounts will require Multifactor authentication through the Google Authenticator App on the users phone. This requires the generated code to be entered on each login. This can be disabled by the client through a written e-mail to WT.

1. Enter the URL provided by WaterTectonics into a browser. The log in page is the default when first setting up. Go to <https://eagleeyewt.com/> to get started.

A login screen with blue and white text

Description automatically generated

Figure 1: initial login screen

1. On the login page enter:

* First.Last for username
* Temp Password: password (case sensitive) (this will be reset later in the process)
* Click Submit

1. This will lead to the Mobile Authenticator Page

A screenshot of a qr code

Description automatically generated

Figure 2: Mobile Authenticator Page

1. In order to scan the QR code an authenticator must be downloaded on a mobile device. Go to your device’s store (Android= Play Store, Apple+ App Store) to download either authenticator. The steps are slightly different for each app so each app will have separate directions below.

* Google Authenticator

A close-up of a logo

Description automatically generated

Figure 3: Google Authenticator

* FreeOTP (there are two listed in the Play store (there is a pay version which is labelled FreeOTP+, do not download this one).

A screenshot of a computer

Description automatically generated

Figure 4: FreeOTP Authenticator

Google Authenticator App Instructions

1. Once the app has been installed and opened, click the + symbol to access the scan QR.

A screenshot of a phone

Description automatically generated

Figure 5: Accessing QR Scan Screen

1. Click Scan QR code and hold the mobile device up to the computer QR code from step 3 figure 2 to scan.

A screenshot of a qr code

Description automatically generated

Figure 6: QR Code to Scan

1. Ignition and first.last username along with a code will appear at the top of the app screen on the mobile device.

A screenshot of a computer

Description automatically generated

Figure 7: Example One Time Code from Google Authenticator App

1. Enter the one time code into the Ignition app on the computer (NOTE: the code only stays on the app for 30 seconds before being replaced with a new code and setup will timeout if too much time is taken to enter the code. If this happens rescan the QR code and start over in Google Authenticator.

A login screen with a blue and white box

Description automatically generated

Figure 8: Ignition Page with One Time Code Request

1. Reset your password when prompted and enter a new one time code when prompted.

A screenshot of a login box

Description automatically generated

Figure 9: Reset your Password Screen

A login box with a blue and white box and a black text

Description automatically generated

Figure 10: One Time Code Screen

1. You may get two errors at this point:

* Unexpected error in your account:

This error means there are incorrect settings in your account that need to be adjusted by an admin. Please email one of the WT people in the software department for assistance.

* HTTP error 400 Bad Request:

This error means the URL entered; always use the URL given to you by WT personnel (bookmarked or trending URLs will produce this error).

A close up of a message

Description automatically generated

Figure 12: HTTP Error 400 Bad URL Error

1. If unable to login try the following:

* Refresh the webpage
* Logoff and log in again
* Clear the browser cache

1. The following log in scren appears if login was successful. Click continue to login with your new account.

A screenshot of a computer

Description automatically generated

Figure 13: Account Successfully Created Screen

1. The screen will ask to reauthenticate with your new password.

A login screen with a black background

Description automatically generated

Figure 14: Re-enter Password Screen

1. Then the screen will change to enter your one time code.

A login box with a blue and white box and a black background

Description automatically generated

Figure 15: Re-enter One Time Code

1. Once the code is accepted the screen will show the default map landing page.

A screenshot of a map

Description automatically generated

Figure 16: Default Landing Page

FreeOTP Authenticator App Instructions

1. Once the app has been installed and opened,scroll to the right and click get started on the Backup and Restore page.
2. Set a password for backup and restore purposes(this cannot be reset so keep track of this password). Click DONE.
3. On the Welcome to FreeOTP page click the + symbol to access the Scan QR (OTP calls this adding a token).

A screenshot of a phone

Description automatically generated

Figure 17: Adding a Token

1. Click the QR code symbol (above the + sign) and hold the mobile device up to the computer QR code from step 3 figure 2 to scan.

A screenshot of a qr code

Description automatically generated

Figure 18: QR Code to Scan

1. Allow FreeOTP access to take pictures and videos (either one time access or only when the app is in use, so that the QR code can be scanned).
2. Once the QR code has been scanned there will be a box at the top of the screen that says Ignition and the first.last username; click on this to access your one time code.
3. Enter the one time code on the computer screen in the Ignition app. (NOTE: the code only stays on the app for 30 seconds before being replaced with a new code and setup will timeout if too much time is taken to enter the code. If this happens rescan the QR code and start over in the second Ignition token that appears in FreeOTP. To delete the first token in Free OTP press on the first Ignition token (a checkmark will appear) and then click the garbage can icon that appears at the top of the screen.)

A login box with a blue and white box and a black text

Description automatically generated

Figure 19: One Time Code Screen

You may get two errors at this point:

* Unexpected error in your account:

This error means there are incorrect settings in your account that need to be adjusted by an admin. Please email one of the WT people in the software department for assistance.

* HTTP error 400 Bad Request:

This error means the URL entered; always use the URL given to you by WT personnel (bookmarked or trending URLs will produce this error).

A close up of a message

Description automatically generated

Figure 21: HTTP Error 400 Bad URL Error

1. If unable to login try the following:

* Refresh the webpage
* Logoff and log in again
* Clear the browser cache

1. The following log in scren appears if login was successful. Click continue to login with your new account.

A screenshot of a computer

Description automatically generated

Figure 22: First Login Screen

1. Ignition will then ask you to reauthenticate your password to continue:

A login screen with a sign in

Description automatically generated

Figure 23: First Reauthenticate Password

1. And then enter a new One Time Code from FreeOTP:

A login box with a blue and white box and a black text

Description automatically generated

Figure 24: First One Time Code

1. This screen will appear again; click Continue to Log in:

A blue and white rectangle with a blue rectangle

Description automatically generated

Figure 25: Second Login Screen

1. Enter your password again:

A login screen with a black background

Description automatically generated

Figure 26: Second Reauthenticate Password

1. And a new One Time Code from FreeOTP:

A login box with a blue and white box and a black text

Description automatically generated

Figure 27: Second One Time Code

1. Once these are accepted the default landing page appears:

A screenshot of a computer

Description automatically generated

Figure 28: Default Landing Page

**Sample 3: Created for the Minecraft user website**

**Minecraft: Java Edition Multiple Accounts on One Computer**

If multiple Minecraft accounts log in via the same *computer user account*, they will be able to access each other’s saved worlds. You can change this, though it requires a bit of advanced setup. To keep things clear, the following three terms are used:

* **Minecraft username** - This is the name of your Minecraft character that your account uses.
* **Computer user account** - This is the computer account that you log into when you start up your computer.
* **Minecraft launcher configuration**- You can make Minecraft run with different settings or in different versions by using different configurations, accessible from the Minecraft launcher (before you press Play). By default, most users will have a single configuration called "Latest Release", but you may set up any number of configurations.

**Windows**

You can have Minecraft create world saves and player data in a different location than the default. If you do, you will not see the worlds of others who use the same computer. To edit create a new launcher configuration:

* Run Minecraft
* Go to "Launch options" and click "Add new"
* Switch on the "Game directory" option, then specify a different [file path](https://help.mojang.com/customer/portal/articles/1480874-where-are-minecraft-files-stored-) (for example, C:\Users\Steve\AppData\Roaming\.minecraft to C:\Users\Steve\AppData\Roaming\.minecraft2)
* Click "Save"

For more information, please visit the Windows help site at <https://support.microsoft.com/help/4026923/windows-10-create-a-local-user-or-administrator-account>

**Mac**

To create a new computer user account on a Mac:

* In Users and Groups preferences, click Add (+) below the list of users
* Choose the type of user you want to create from the New Account pop-up menu
* Type the full name for the new user. An account name is generated automatically. To use a different account name, change it right away since you can’t change it later
* Enter a password for the user, then enter it again to verify. Using a password hint is recommended in case you’d ever forget your password
* Click Create User

For older OS versions, please see [support.apple.com/kb/ph6651](http://support.apple.com/kb/ph6651)

**Linux**

To create a new computer user account on Linux:

* Open the terminal.
* Copy and paste: useradd -m -s /bin/bash Your\_username

You need to be an administrator to create a new account. The procedure of adding new users to the computer can be different depending on the distribution and administration settings. Please refer to your operating system documentation for details on how to create a user profile.

Sample 4: Created for the MS Word Analytics team

Telemetry/Office Telemetry Studio

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Last Edit:** 26 days ago |  |  | **Page Owner:** [otelcet@microsoft.com](mailto:Otelcet@microsoft.com) |  | **Last Editor:** [Janelle Leonard (Chameleon Technologies Inc)](mailto:v-janele@microsoft.com) |  |  |  |

Office Telemetry Studio combines the capabilities of Timber, Telemetry Wizard and Rule Result Viewer into a single tool streamlined for the day to day workflow of Office engineers. It allows you to view the diagnostic traces and telemetry signals being emitted by all Office applications running on your machine (or to load data from a previously saved session). You can also use it to inspect and manage telemetry rules, including Cosmos script helpers to streamline data consumption.

You can launch it from an Office enlistment by typing **ots**, or you can install it on any machine from this location:

The tool will auto-update itself on launch. The "Getting Started" page shown on boot gives a brief overview of the capabilities of the tool.

Please do not run setup.**exe** as you will not have access to this file. Please ensure you're executing setup.**bat**

**Please note that OTS is only compatible with 64-bit version of Windows**. If you want to capture telemetry from Office running on any platform other than that, please see [Remote Tracing](https://www.owiki.ms/wiki/Office_Telemetry_Studio/Remote_Tracing).



**Contents**

* [1Intro Video](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Intro_Video)
* [2Privacy](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Privacy)
  + [2.1Privacy Automation](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Privacy_Automation)
* [3Rules](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Rules)
* [4Cost of Goods Sold (COGS)](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Cost_of_Goods_Sold_.28COGS.29)
* [5General Tools](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#General_Tools)
  + [5.1Test Local Rules](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Test_Local_Rules)
  + [5.2Remote Tracing](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Remote_Tracing)
  + [5.3Session Import and Export](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Session_Import_and_Export)
  + [5.4Tag Converter](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Tag_Converter)
  + [5.5Event Flag Converter](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Event_Flag_Converter)
* [6Settings](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Settings)
  + [6.1Office Telemetry Studio settings](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Office_Telemetry_Studio_settings)
  + [6.2Registry settings](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Registry_settings)

**Intro Video**

Intro Video (link does not work in Edge/IE. Right Click => Copy Link => create a new tab => Paste and go):

[click here](https://www.owiki.ms/wiki/Office_Telemetry_Studio/Open_Get_Started_Video) for directions how to open video via Office Telemetry Studio if unable to open via a browser.

Known Issues and Recent Changes [**Click here**](https://www.owiki.ms/wiki/Office_Telemetry_Studio/Known_Issues_and_Recent_Changes)

**Privacy**

When we use the term “privacy”, we are referring to legal and regulatory obligations that Microsoft is subject to for all of our customers’ data. Since we are talking about legal and regulatory obligations, these obligations transcend consumer/enterprise boundaries—this is the min-bar level of behaviors and controls we need for everyone. Since we make additional promises for our Enterprise and Government customers, the term “privacy” is colloquially used to refer to the requirements for consumer features. OXO Privacy is the gatekeeper that needs to sign off on privacy for OXO features and services. The standard we need to hit for privacy is to meet the requirements set forth in the GDPR—it sets the highest bar and is the widest-reaching set of regulations to date.

For everything related to Privacy, GDPR, and NGPX, visit the dedicated sites here:

* [Understanding Data Privacy](https://microsoft.sharepoint.com/teams/ngphome/ngpx/execution/_layouts/15/guestaccess.aspx?guestaccesstoken=93DX0R5g2S53wZaqeAT4PvkWTe32kkl89q0affBfnfc%3d&docid=2_018b09974acfe46e88a0c16d6b9a97234&rev=1)
* [NGPX Introduction](https://microsoft.sharepoint.com/teams/ngphome/ngpx/execution/_layouts/15/guestaccess.aspx?guestaccesstoken=12sc8G6onK/1kCRc91N27iukc1tpB%2b2izrx4U3d7gsQ%3d&docid=2_1b1c293e76b79447a93c64587c41d0a26&rev=1)
* [NGPX Onboarding Checklist](https://microsoft.sharepoint.com/teams/ngphome/ngpx/execution/SitePages/Scoping%20%26%20Scheduling.aspx)
* [The Next Gen Privacy site](http://aka.ms/ngp)
* [Microsoft Privacy Standard](https://microsoft.sharepoint.com/sites/privacy/SitePages/mps.aspx)
* [Privacy and Regulatory Affairs](https://microsoft.sharepoint.com/sites/Privacy)
* or send mail to [OXOprivacy](mailto:OXOprivacy" \t "_blank)

For information regarding Privacy as it relates to Office Telemetry Studio click [here](https://www.owiki.ms/wiki/Office_Telemetry_Privacy).

**Privacy Automation**

-**Action Item for SME** Sid Dahiya**-Provide intro for Privacy Automation**

Click "Privacy" in the main toolbar and then "Automation and Dogfood reports".  
  
Click the "Execute query" button to bring up the current list of privacy automation results.

Click the "Investigate" button to see more information and have Telemetry Studio run common investigation Kusto queries on the event.

To learn more about Office Telemetry Privacy Automation [click here](https://www.owiki.ms/wiki/Office_Telemetry_Privacy_Automation)

**Rules**

A properly authored rule is an important part of successful data collection. Rules that are improperly constructed or configured will not collect data as expected and may be subjected to throttling.

* To Learn more about authoring rules [click here](https://www.owiki.ms/wiki/Telemetry/Telemetry/Instrumentation/Rules/Authoring)
* To learn more about data quality as it relates to rules, [click here](https://www.owiki.ms/wiki/Telemetry/Data_Quality/Instrumentation_Health)
* To Learn more about instrumentation  as it relates to rules, [click here](https://www.owiki.ms/wiki/Telemetry/Data_Quality/Instrumentation_Health)
* For Rules information as it relates to Office Telemetry Studio **click here**

**- Action Item for SME** Eric Smith**-Provide content** for Rules information as it relates to Office Telemetry Studio **, Action Item for Janelle-**(page to be created on Owiki)

* For Cosmos Script Helper Information **click here**

**-Action Item for SME** Eric Smith**-Provide content** for Cosmos Script Helper Information**, Action Item for Janelle-**(page to be created on Owiki)

**Cost of Goods Sold (COGS)**[[edit](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&veaction=edit&section=5) | [edit source](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&action=edit&section=5) | [share](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Cost_of_Goods_Sold_.28COGS.29)]

What is COGS? The Cost of Goods Sold or COGS is the cost attributable to the production cost of the goods sold by the company.

To learn more about COGS [click here](https://www.owiki.ms/wiki/Telemetry/COGS)

**General Tools**

**Test Local Rules**[[edit](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&veaction=edit&section=7) | [edit source](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&action=edit&section=7) | [share](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Test_Local_Rules)]

You can use 'Test Local Rules' using this tool on your local Windows device.

To learn more about Test Local Rule, [click here](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio/Test_Local_Rules).

**Remote Tracing**[[edit](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&veaction=edit&section=8) | [edit source](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&action=edit&section=8) | [share](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Remote_Tracing)]

You can use remote tracing to capture data running on any other device, including devices running non-Windows operating systems.

To Learn more about Remote Tracing [click here](https://www.owiki.ms/wiki/Office_Telemetry_Studio/Remote_Tracing)

**Session Import and Export**[[edit](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&veaction=edit&section=9) | [edit source](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&action=edit&section=9) | [share](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Session_Import_and_Export)]

You can use Session Import and Export to export a current session or import a previously exported session.

To Learn more about Session Import and Export [click here](https://www.owiki.ms/wiki/Office_Telemetry_Studio/Session_Import_Export)

**Tag Converter**[[edit](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&veaction=edit&section=10) | [edit source](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&action=edit&section=10) | [share](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Tag_Converter)]

**-Action Item for SME** Sid Dahiya**-Need Intro**

**-Action Item for SME** Sid Dahiya**-Provide content , Action Item for Janelle-**(page to be created on Owiki)

**Event Flag Converter**[[edit](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&veaction=edit&section=11) | [edit source](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&action=edit&section=11) | [share](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Event_Flag_Converter)]

**-Action Item for SME** Sid Dahiya**-Need Intro**

**-Action Item for SME** Sid Dahiya **-Provide content , Action Item for Janelle-**(page to be created on Owiki)

**Settings**

**-Action Item for SME** Sid Dahiya**-Need Intro**

**Office Telemetry Studio settings**[[edit](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&veaction=edit&section=13) | [edit source](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&action=edit&section=13) | [share](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Office_Telemetry_Studio_settings)]

**- Action Item for SME** Sid Dahiya**-Provide content , Action Item for Janelle-(page to be created on Owiki)**

**Registry settings**[[edit](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&veaction=edit&section=14) | [edit source](https://www.owiki.ms/index.php?title=Telemetry/Office_Telemetry_Studio&action=edit&section=14) | [share](https://www.owiki.ms/wiki/Telemetry/Office_Telemetry_Studio#Registry_settings)]

**- Action Item for SME** Sid Dahiya**-Provide content , Action Item for Janelle-(page to be created on Owiki)**

**See Also**

[Telemetry Home](https://www.owiki.ms/wiki/Telemetry)

[FUEL\_DIG](https://www.owiki.ms/wiki/FUEL_DIG)

[Categories](https://www.owiki.ms/wiki/Special:Categories):

* [Telemetry](https://www.owiki.ms/wiki/Category:Telemetry)
* [FUEL](https://www.owiki.ms/index.php?title=Category:FUEL&action=edit&redlink=1)
* [DIG](https://www.owiki.ms/index.php?title=Category:DIG&action=edit&redlink=1)
* [DIG Team](https://www.owiki.ms/index.php?title=Category:DIG_Team&action=edit&redlink=1)